

# Privacy Policy

## Description

### Privacy and Cookies Policy

Cygeniq.ai (we, us, or our) is committed to protecting your privacy. This Privacy and Cookies Policy explains how we collect, use, disclose, and safeguard your information when you visit our website <https://www.cygeniq.ai> and use our services. Please read this policy carefully to understand our views and practices regarding your personal data and how we will treat it.

#### 1. Information We Collect

We may collect and process the following types of data:

##### 1.1 Personal Identification Information:

- Name, email address, phone number, and any other information you provide by filling in forms on our Site.

##### 1.2 Technical Data:

- Internet Protocol (IP) address, browser type and version, time zone setting, browser plug-in types and versions, operating system, and platform.
- Device information, such as hardware model and operating system.

##### 1.3 Usage Data:

- Information about how you use our website, products, and services.
- Interaction with our services, including the duration of visits and clickstream data.

##### 1.4 Research Data:

- Information collected through surveys, questionnaires, or other research methods to enhance our services.
- AI training data derived from anonymized user interactions to improve service accuracy.

##### 1.5 Sensitive Data (If Applicable):

- If legally required or explicitly provided, we may collect certain sensitive data for authentication purposes.

#### 2. How We Use Your Information

We use the information we collect in the following ways:

**2.1 To Provide and Maintain Our Services:**

- Processing your requests, managing your account, and providing customer support.
- Enabling access to services and features.

**2.2 To Improve Our Services:**

- Analyzing the information to enhance our offerings and user experience.
- Developing new features and functionalities.

**2.3 For Research Purposes:**

- Conducting research and analysis to better understand our users.
- Improving AI-driven services based on anonymized and aggregated data.

**2.4 To Communicate With You:**

- Sending administrative information such as updates to our terms and policies.
- Sending marketing and promotional communications if you have opted in.

**2.5 To Comply With Legal Obligations:**

- Processing your data as required by laws and regulations.
- Detecting and preventing fraud, security threats, and abuse.

**3. How We Share Your Information**

We may share your information with:

**3.1 Service Providers:**

- Third-party vendors who perform services on our behalf, such as data analysis, email delivery, hosting, customer service, and marketing assistance.

**3.2 Affiliates:**

- We may share your information with our affiliates, requiring them to honor this Privacy Policy.

**3.3 Business Transfers:**

- In connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition.

**3.4 Legal Obligations:**

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- If required by law or in response to valid requests by public authorities.

### 3.5 AI Training (Anonymized Data):

- We may use anonymized and aggregated data to train AI models to improve our services.

## 4. Cookies Policy

Our Site uses cookies to distinguish you from other users and improve functionality.

### 4.1 What Are Cookies?

Cookies are small text files placed on your device by websites you visit. They help improve site functionality and user experience.

### 4.2 Types of Cookies We Use:

- **Essential Cookies:** Necessary for the operation of our Site.
- **Analytical/Performance Cookies:** Help us analyze visitor behavior.
- **Functionality Cookies:** Recognize you when you return to our Site.
- **Targeting Cookies:** Track your visit to tailor advertising and recommendations.

### 4.3 Managing Cookies:

You can manage your cookie preferences through your browser settings. However, blocking essential cookies may impact site functionality.

## 5. Data Security

We implement security measures to protect your personal data. However, no method of transmission over the Internet or electronic storage is 100% secure.

### Security Measures:

- Encryption of sensitive data.
- Multi-layer authentication for account protection.
- Regular security audits and compliance checks.

## 6. Your Data Protection Rights

Depending on your location, you may have the following rights regarding your personal data:

- **Right to Access:** Request copies of your personal data.
- **Right to Rectification:** Request correction of inaccurate information.

- **Right to Erasure:** Request deletion of your personal data, subject to legal obligations.
- **Right to Restrict Processing:** Request limitation of data processing in certain cases.
- **Right to Object:** Object to processing under specific conditions.
- **Right to Data Portability:** Request transfer of your data to another entity.
- **Right to Withdraw Consent:** If we rely on your consent, you may withdraw it at any time.

## 7. International Data Transfers

We may transfer and process your data outside your country of residence, ensuring appropriate safeguards.

## 8. Changes to This Policy

We may update this policy from time to time. Significant changes will be notified via email or a website notice.

## 9. Contact Us

For any questions about this policy or data protection practices, contact us at: [info@cygeniq.com](mailto:info@cygeniq.com)

## Earlier Version:

### Privacy and Cookies Policy

**Effective Date:** 5/3/25

#### 1. Introduction

Cygeniq.ai (we, us, or our) is committed to protecting your privacy. This Privacy and Cookies Policy explains how we collect, use, disclose, and safeguard your information when you visit our website <https://www.cygeniq.ai> and use our services. Please read this policy carefully to understand our views and practices regarding your personal data and how we will treat it.

#### 2. Information We Collect

We may collect and process the following data about you:

- **Personal Identification Information:** Name, email address, phone number, or any other information you provide by filling in forms on our Site.

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- **Technical Data:** Internet Protocol (IP) address, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform, and other technology on the devices you use to access this Site.â??
  - **Usage Data:** Information about how you use our website, products, and services.â??
  - **Research Data:** Information collected through surveys, questionnaires, or other research methods for the purpose of enhancing our services.â??

### 3. How We Use Your Information

We use the information we collect in the following ways:â??

- **To Provide and Maintain Our Services:** Including processing your requests, managing your account, and providing customer support.â??
- **To Improve Our Services:** By analyzing the information, we can enhance our offerings and user experience.â??
- **For Research Purposes:** To conduct research and analysis to better understand our users and improve our services.â??
- **To Communicate With You:** Including sending administrative information such as updates to our terms and policies.â??
- **To Comply With Legal Obligations:** Processing your data as required by laws and regulations.â??

### 4. How We Share Your Information

We may share your information with:â??

- **Service Providers:** Third-party vendors who perform services on our behalf, such as data analysis, email delivery, hosting services, customer service, and marketing assistance.â??
- **Affiliates:** We may share your information with our affiliates, in which case we will require them to honor this Privacy Policy.â??
- **Business Transfers:** In connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.â??
- **Legal Obligations:** If required by law or in response to valid requests by public authorities.â??

### 5. Cookies Policy

Our Site uses cookies to distinguish you from other users. This helps us provide you with a good experience when you browse our Site and also allows us to improve our Site.â??

#### What Are Cookies?

Cookies are small text files that are placed on your computer by websites that you visit. They are widely used to make websites work, or work more efficiently, as well as to provide information to the site owners.

## Types of Cookies We Use

- **Essential Cookies:** Necessary for the operation of our Site. They include, for example, cookies that enable you to log into secure areas of our website.
- **Analytical/Performance Cookies:** Allow us to recognize and count the number of visitors and to see how visitors move around our Site when they are using it. This helps us to improve the way our website works.
- **Functionality Cookies:** Used to recognize you when you return to our Site. This enables us to personalize our content for you and remember your preferences.
- **Targeting Cookies:** Record your visit to our Site, the pages you have visited, and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests.

## Managing Cookies

You can manage your cookie preferences through your browser settings. However, if you choose to block all cookies (including essential cookies), you may not be able to access all or parts of our Site.

## 6. Data Security

We have implemented appropriate security measures to prevent your personal data from being accidentally lost, used, or accessed in an unauthorized way. However, please note that no method of transmission over the Internet or method of electronic storage is 100% secure.

## 7. Your Data Protection Rights

Depending on your location, you may have the following rights regarding your personal data:

- **Right to Access:** You have the right to request copies of your personal data.
- **Right to Rectification:** You have the right to request that we correct any information you believe is inaccurate or complete information you believe.

## Date Created

March, 2025

## Author

snehil-prakash